

## AccessLine SmartVoice VoIP expands local number availability to Pacific Northwest

by Bend\_Weekly\_News\_Sources

### SmartVoice Local Numbers Enable Small Businesses to Create Virtual Local Presences

AccessLine Communications, a leading provider of hosted VoIP (Voice over Internet Protocol) services, today announced its SmartVoice Service for business has increased the availability of local numbers in key metro areas throughout the Pacific Northwest, including Central Oregon. This enables a small- to medium-size business using SmartVoice Service to develop a virtual presence almost anywhere in the Pacific Northwest by providing its customers local phone numbers. It is a cost-effective and convenient method for enhancing a business's customer service while simultaneously taking advantage of the cost savings of VoIP through lower long distance toll rates.

Specifically designed and built for Small and Medium Businesses (SMBs), SmartVoice Service is a hosted VoIP offering that delivers the benefits of advanced business telephone service at a fraction of the cost. It is available across the U.S. direct or through a network of local agents, and offers substantial savings over traditional business phone service, all without the requirement and expense of equipment conversions.

"In today's market, the ability to add personalization to a marketing and sales program is a distinct competitive advantage for many businesses," said Doug Johnson, President and CEO of AccessLine. "Smaller businesses looking to compete on a larger scale can use local numbers to improve customer service without adding significant expense to the bottom line. With AccessLine's SmartVoice Service, a business with a single office in a city such as Spokane can look like it has offices in cities throughout the Northwest through our innovative Remote Market Number Feature, all without paying the exorbitant costs of traditional telephony."

AccessLine's expanded availability of local numbers now includes areas in central Oregon, including Central Point, Eugene, Grants Pass, Jacksonville, Medford, Phoenix, Roseburg, Madras, Prineville, Redmond, Sisters, Beaverton and Bend; in southern Idaho, including Boise, Nampa, Caldwell, Emmett and Mt. Home; and throughout Washington with new availability in Benton City, Kennewick, Pasco, Richland, Aberdeen, Des Moines, Graham, Mount Vernon, Oak Harbor, Renton, Roy, Skykomish, Tacoma, Waverly, Whatcom City and Spokane.

About AccessLine: AccessLine Communications provides hosted VoIP services for the business market nationwide. The company's turnkey VoIP service is easy to implement, cost effective, and delivers a complete range of powerful features. With a customer base of more than 100,000 business users, AccessLine provides unprecedented application quality, functionality and customer support. AccessLine recently won the "Product of the Year" award from Internet Telephony Magazine, the "Pulver100" Award for top VoIP growth companies and the "Red Herring 100" award for the best 100 private companies in America. AccessLine partners with both agents and resellers to rapidly enter the voice market. For more information, please visit [www.accessline.com](http://www.accessline.com).

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